



Development of a tool for assessing pharmacists' professional behaviour

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Abstract:

Objectives: To develop and test a tool to measure professional behavioural aspects of practising pharmacists at a workplace.

An instrument was constructed to represent six dimensions of behavioural Professionalism. Experts reviewed the instrument included supervisors and community Pharmacists — the newly developed instrument conducted among community pharmacies in Sydney city during autumn 2017.

A revised instrument was administered to 272 junior pharmacists were invited to complete the questionnaire, and 163(63%) questionnaires were returned. Three hundred twenty-one supervisors participated, response rate = 203 (68%). Exploratory Factor Analysis (EFA) resulted in a reduction item from 61 to 23. The items' reliability within the factors for self- report questionnaire were acceptable (Interaction: 0.677; Content of communication: 0.781; establishing professional statuses: 0.712; and Process of communication: 0.766).

Further descriptive analysis will contribute to the final conclusions.